



The Customer has read and understood the product and/or service information for Host to Host ERP Integration as stated on the website www.bca.co.id. BCA has confirmed the Customer's understanding of the information regarding the Host to Host ERP Integration product and/or service.

Special Terms and Conditions for Host to Host ERP Integration PT BANK CENTRAL ASIA Tbk ("BCA")



1. Unless otherwise defined, the terms used in Terms and Conditions for KlikBCA Bisnis PT Bank Central Asia Tbk and their definitions also apply to these Special Terms and Conditions for Host to Host ERP Integration PT Bank Central Asia Tbk ("**Special Terms and Conditions**").
2. The KlikBCA Bisnis Customer may use Host to Host ERP Integration facility on KlikBCA Bisnis to send data which includes both transaction data and other data as well as documents from the Enterprise Resource Planning (ERP) system of the KlikBCA Bisnis Customer to BCA system by using Corporate ID to carrying out transactions in accordance with the features available on KlikBCA Bisnis and/or other transactions that can be accessed by using Corporate ID. The data and/or documents received by BCA system from the ERP system of the KlikBCA Bisnis Customer shall be processed with or without authorization process through KlikBCA Bisnis according to the option chosen by the KlikBCA Bisnis Customer.
3. Every transaction instruction received by BCA from the ERP system of the KlikBCA Bisnis Customer is a valid and correct instruction from the KlikBCA Bisnis Customer and binds and becomes the full responsibility of the KlikBCA Bisnis Customer. BCA has no obligation to examine or investigate the veracity of the transaction instruction received by BCA from the ERP system of the KlikBCA Bisnis Customer.
4. The KlikBCA Bisnis Customer fully guarantees the veracity of the documents/data received by BCA from the ERP system of the KlikBCA Bisnis Customer. BCA has no obligation to examine or investigate the veracity or the authenticity of the documents/data received by BCA from the ERP system of the KlikBCA Bisnis Customer. The KlikBCA Bisnis Customer is fully responsible for all consequences and losses arising in connection with the use of documents/data sent by the KlikBCA Bisnis Customer from the ERP system of the KlikBCA Bisnis Customer.
5. In conducting transactions through the Host to Host ERP Integration facility on KlikBCA Bisnis, the KlikBCA Bisnis Customer is required to observe the terms and conditions applicable at BCA, among others, those which are related to the time limit for sending transaction data and the maximum limit of data that can be processed.
6. BCA has the right not to process transaction instruction through the Host to Host ERP Integration facility on KlikBCA Bisnis, among others if:
 - a. the transaction instruction provided by the KlikBCA Bisnis Customer does not comply with transactions terms and conditions applicable at BCA which will be notified by BCA to the KlikBCA Bisnis Customer;
 - b. the transaction instruction received by BCA after the lapse of time limit for sending transaction data and/or exceeds the limit of maximum data that can be processed.
7. The KlikBCA Bisnis Customer cannot cancel any transaction instruction with the effective date of the same day (immediate):
 - a. which has been received by BCA without being authorized by the KlikBCA Bisnis Customer on KlikBCA Bisnis (non- workflow); or
 - b. which has been authorized by the KlikBCA Bisnis Customer on KlikBCA Bisnis using KeyBCA (workflow).
8. The KlikBCA Bisnis Customer is prohibited from:
 - a. using the BCA Applications other than for the purpose of carrying out transactions through the Host to Host ERP Integration facility on KlikBCA Bisnis;
 - b. making changes to settings, configurations, and any changes to the BCA Applications provided by BCA;
 - c. doing business or attempting to break codes, to hack, to crack, to do software, shareware, freeware virus penetration or creating fake/ imitation applications that aim to interfere or damage the BCA Applications;
 - d. reproducing, imitating, copying, pirating, falsifying the BCA Applications provided by BCA including but not limited to source code, manuals, operating systems, program languages, codes, and schemes.
9. The KlikBCA Bisnis Customer is obliged to:
 - a. ensure and monitor the reliability and security of the system, infrastructure, and data center used by the KlikBCA Bisnis Customer, and ensure that such system, infrastructure, and data center remain up to date and comply with the security standards established by BCA.
 - b. report to BCA any cyber incident/event affecting the system, infrastructure, and/or data center used by the KlikBCA Bisnis Customer in connection with the use of the Host to Host ERP Integration facility on KlikBCA Bisnis, which may result in financial losses and/or disruption to the operations of the KlikBCA Bisnis Customer and/or BCA.
10. The KlikBCA Bisnis Customer shall be fully responsible for any consequences and losses (including financial losses) arising from:
 - a. any misuse, disruption, or damage to the Host to Host ERP Integration facilities and devices provided by BCA, namely BCA SFTP and BCA Client ("**BCA Applications**") after the handover of BCA Applications, as well as any misuse, disruption, or damage to the facilities and/or devices used by the KlikBCA Bisnis Customer to utilize the Host to Host ERP Integration facility;
 - b. any error or negligence by the KlikBCA Bisnis Customer in fulfilling the requirements as referred to in item 10 above;
 - c. any cyber incident or event affecting the KlikBCA Bisnis Customer's system, infrastructure, and/or data center, including where such cyber incident or event results in unauthorized access to the Host to Host ERP Integration facility and/or BCA's Equipment by any other party.In relation to the foregoing, the KlikBCA Bisnis Customer hereby holds BCA harmless against any claims, demands, and/or other legal actions of any kind from any party.
11. In order that the BCA Applications that have been handed over by BCA to the KlikBCA Bisnis Customer are able to function optimally and remain in safe condition, the KlikBCA Bisnis Customer is required to maintain the security of the BCA Applications. All losses arising from the failure to maintain the security and to carry out maintenance of the BCA Applications will become the full responsibility of the KlikBCA Bisnis Customer. The KlikBCA Bisnis Customer has the obligation to provide and guarantee the availability of access needed by BCA or any party appointed by BCA for the maintenance of the BCA Applications.
12. For the use of the Host to Host ERP Integration facility on KlikBCA Bisnis, BCA has the right to charge fees to the KlikBCA Bisnis Customer, the amount of which is in accordance with the terms and conditions applicable at BCA and the payment of which shall be made by debiting the account of the KlikBCA Bisnis Customer at BCA.
13. Based on certain considerations, BCA reserves the right to change the amount of the usage fee for the Host to Host ERP Integration facility, which will be notified to the KlikBCA Bisnis Customer in any form and through any means in subject to the terms and conditions applied by BCA.
14. The KlikBCA Bisnis Customer must take all necessary measures to ensure that every transaction conducted through the Host to Host ERP Integration facility on KlikBCA Bisnis can only be conducted by parties who have been duly authorized to conduct the transaction. Any losses arising from the misuse of transactions conducted through the Host to Host ERP Integration facility shall be the sole responsibility of the KlikBCA Bisnis Customer.
15. BCA reserves the right to temporarily suspend the Host to Host ERP Integration facility, among other things, if:
 - a. there are allegations of suspicious transactions carried out by KlikBCA Bisnis customers.
 - b. there are allegations of suspicious transactions conducted through the Host to Host ERP Integration facility of KlikBCA Bisnis customers.
 - c. there are allegations of fraud conducted through the Host to Host ERP Integration facility of KlikBCA Bisnis customers.
 - d. there are allegations of misuse of the Host to Host ERP Integration facility KlikBCA Bisnis Customers.
 - e. there is prejudice that the Host to host ERP Integration facility is used to facilitate transactions that violate applicable law;
 - f. there is an indication of a data breach on the part of the KlikBCA Bisnis Customer;
 - g. an order is issued by a competent supervisory authority to temporarily suspend on the provision of the Host to Host ERP Integration facility;

- h. the KlikBCA Bisnis Customer violates either part or all of these Terms and Conditions for KlikBCA Bisnis Terms and/or the applicable law;
BCA will notify the KlikBCA Bisnis Customer of the suspension of the Host to Host ERP Integration facility in any form and through any means in accordance with applicable law.
16. The KlikBCA Bisnis Customer must provide the data and information needed by BCA and take follow-up actions regarding the temporary suspension of facilities provided through KlikBCA Bisnis and/or KlikBCA Bisnis facilities by BCA, including finding the source of the problem, investigating, corrective action, and correcting accordingly at BCA's request.
17. The KlikBCA Bisnis Customer is required to provide evidence of the follow-up carried out by the KlikBCA Bisnis Customer according to BCA's request. If, based on BCA's consideration, the cause of the temporary suspension has been resolved and/or the KlikBCA Bisnis Customer has taken follow-up actions according to BCA's request, then BCA can revoke the temporary suspension of Host to Host ERP Integration facility.
18. The provision of the Host to Host ERP Integration facility may be terminated, among other things, if:
- a. BCA terminates the cooperation on the provision of the Host to Host ERP Integration facilities because the KlikBCA Bisnis Customer breaches any part or all of the provisions of these Special Terms and Conditions or other provisions as referred to in item 18;
 - b. the KlikBCA Bisnis Customer ceases to be a customer of BCA or a KlikBCA Bisnis customer;
 - c. the KlikBCA Bisnis Customer submits a request for termination of Host to Host ERP Integration facility by giving written notification to BCA no later than 30 (thirty) calendar days prior to the desired termination date;
 - d. BCA terminates the provision of Host to Host ERP Integration facility by giving written notification to the KlikBCA Bisnis Customer no later than 30 (thirty) calendar days prior to the desired termination date;
- e. the KlikBCA Bisnis Customer is declared bankrupt or is in the process of being filed for bankruptcy or is in the process of Postponing Debt Payment Obligations (PKPU) or for any reason is no longer entitled to manage and control the assets of the KlikBCA Bisnis Customer;
- f. the KlikBCA Bisnis Customer is declared dissolved and/or in a state of liquidation;
- g. BCA no longer provides Host to Host ERP Integration facility;
- h. there is a legal provision prohibiting the provision of the Host to Host ERP Integration facility.
19. These Special Terms and Conditions are an integral part of:
- a. Terms and Conditions for Klikbca Bisnis PT Bank Central Asia Tbk (BCA);
 - b. KlikBCA Bisnis Application Form;
 - c. Host to Host ERP Integration & *Delivery Method Application Form*;
 - d. KlikBCA Bisnis User Guide;
20. In the event of a difference and/or inconsistency between these Special Terms and Conditions and the provisions mentioned in item 19 above, these Special Terms and Conditions shall prevail.
21. BCA may at anytime amend, supplement, or modify these Special Terms and Conditions and BCA shall notify the KlikBCA Bisnis Customer of the same in any form and by any means according to the prevailing law.
22. These Special Terms and Conditions for Host to Host ERP Integration PT Bank Central Asia Tbk (BCA) are made and signed in 2 (two) versions of languages, namely Indonesian and English. In the event that there is a discrepancy in interpretation between the versions of Indonesian and English then the version of Indonesian language shall prevail.

The KlikBCA Bisnis Customer hereby confirms that they have read, understood, and accepted the contents of these Special Terms and Conditions for KlikBCA Bisnis and that BCA has given explanation and asked for confirmation to the KlikBCA Bisnis Customer of the explanation about benefits, fees, risks, rights and obligations related to Host to Host ERP Integration provided by BCA.

THESE TERMS AND CONDITIONS FOR KLIKBCA BISNIS
HAVE BEEN ADJUSTED IN COMPLIANCE WITH THE PREVAILING LAWS AND REGULATIONS
INCLUDING REGULATIONS OF THE FINANCIAL SERVICES AUTHORITY