

Ocean by BCA is a website for BCA Business Customers and prospective BCA Business Customers that provides various services to support their business needs. By registering for Ocean by BCA, customers will obtain a BCA ID Bisnis (Corporate ID & User ID), which can also be used to log in and access the services available on Ocean by BCA.

A Key Features

• Digital Experience

A centralized platform for information, recommendations, and applications for business products/services that also provides Business Customer transaction information conveniently through a single access point for customers who already have a BCA ID Bisnis, including Direct Access, Business Dashboard, Digital Onboarding, Product Recommendations, and Leave Contact.

• Business Solution

A collection of business solutions from BCA that can be accessed easily and quickly, including myBCA Bisnis, myBCA Bisnis Lite, and Quick Access.

• Ecosystem

Convenience in finding digital solutions beyond banking needs, supported by trusted partner providers collaborating with BCA, including myEcosystem.

Additional features or services related to Ocean by BCA are fully available on the websites bca.co.id and ocean.bca.co.id.

B Fees

KeyBCA Application Fee* IDR25,000

(Hard Token)

*Delivery service to the customer's address is available with an additional fee of IDR25,000

KeyBCA Replacement Fee IDR50,000

(Hard Token)

myBCA Bisnis transaction fees on Ocean by BCA

Payroll (Other bank) IDR2,100 to IDR25,000

Payroll (Same Day) IDR5,000 per record

Collection IDR3,000 per record

C Benefits

- Customers can make banking transactions and access services from BCA and BCA Partners online and in real time, 24/7.
- Transactions are safe and convenient because they can only be accessed through the secure network and by using KeyBCA in transactions.

D Risks

- Misuse of the customer's card, PIN/Password/OTP, BCA Business ID, and the loss of KeyBCA due to the customer's negligence.
- The possibility of network disruption may prevent banking transactions through Ocean by BCA from being carried out.

E Requirements & Procedures

- Customers who can register for Ocean by BCA include corporate customers, business individuals, banks, and remittance companies/non-bank fund transfer operators with accounts with BCA.

More information about the requirements can be found on bca.co.id and ocean.bca.co.id.

Customer may ask question and lodge complaints via the following:

Halo BCA Bisnis via phone 1500998 or haloBCA App

BCA Branch Office

F Simulation

There are no simulations for this service.

- Customers can apply for the closure of Ocean by BCA through BCA branches.
- BCA will inform the customers of any changes to the benefits, costs, risks, terms and conditions of this Product and/or Service through any means in accordance with the applicable legal provisions.

- BCA may reject the product and/or service application form if Customer does not meet the applicable requirements and regulations.
- Customer has read and understood the product and/or service according to the Summary of Product and Service Information.
- This Summary only serves as a means of product and service information for prospective Customer/Customer and is not intended as a formal offer of a product and/or service.
- Customer must carefully read, understand, and agree to the application form of product and/or service.
- Information included in the product and/or service summary is valid from the date of printing of the document.
- Customer must carefully read this product and/or service Summary before agreeing to register for the product and/or service and Customer may rightly ask a Bank employee or call Halo BCA Services at 1500888 for any inquiries or complaints related to the Product and/or service summary.
- In the event that there is a discrepancy in interpretation between the versions of Indonesian and English, then the version of Indonesian language shall prevail.

This Summary complies with the provisions of laws and regulations, including the provisions of Indonesia Financial Service Authority (OJK)

BCA provides information regarding product information, product terms and conditions, product and/or service summary and its changes via *website* bca.co.id